

UAA Professional Development Seminar Series
Sustainability on Steroids: Performance
Dashboard Drives Sustainability Efforts and P3
Partnerships

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The Municipality of Anchorage (MOA) recently developed a performance dashboard to engage staff and the general public in community sustainability efforts. The Department of Solid Waste Services (SWS) launched the dashboard and established internal and public partnerships to drive the strategies. This presentation will explain how SWS defined performance measures, set goals, and automated the extraction of data from its enterprise data management systems and explain how the dashboard is educating staff and the public on the value of SWS services. The MOA experience will interest utility managers interested in transparent management of services and development of strong partnerships with private entities to accomplish community sustainability goals.

Environmental Engineering from the University of Central Florida. A Registered Professional Civil Engineer in the State of Alaska (2005). Mark has over 19 years of private and public agency experience with GeoSyntec Consultants, the Alaska Native Tribal Health Consortium, the City of St. Cloud (FL), the Denali Commission, and the City of Anchorage. He is currently involved in developing a new Energy Efficiency and Sustainability program at SWS for the Municipality of Anchorage.